Stockholms universitet

Instituitionen för pedagogik och didaktik

Litteraturlista

YPA100 Att hantera konflikter i arbetslivet – utmaningar och strategier (7,5 HP)

VT 2025

Obligatorisk litteratur

Barsky, Allan Edward. (2017). *Conflict Resolution for the Helping Professions 3rd edition.* Oxford: Oxford University Press, urval på cirka 350 sidor (OBS! tidigare utgåvor saknar viktiga kapitel om bl. a. restorative justice.)

Carlson, Helén; Jordan, Thomas & Olheim, Anette. (2019). *Att bygga en robust samarbetskultur.* Malmö: Gleerups. 200 sidor.

Carpenter, A. (2020). *How to listen and how to be heard. "Inclusive conversations at work".* Sebastopol: Career Press. 256s.

Chinsky Matuson, R. (2021). *Can we talk?: Seven principles for managing difficult conversations at work.* London: Kogan Page. 232s.

Engquist, A. (2012). *Kommunikation på arbetsplatsen.* Lund: Studentlitteratur. 274s.

Falcone, P. *101 Tough conversations to have with employees.* London: HarperCollins Leadership. 384s.

Flack, Chapman. (2006). The subtle violence of nonviolent language. *Cross Currents 56*(3), 312-327.

Raines, S. (2020). *Conflict management for managers. Resolving workplace, client and policy disputes. 2nd ed.* London: Rowman & Littlefield. 432s.

Rosenberg, Marshall. (2003). *Nonviolent communication. A language of life.* Puddle Dancer Press: Encinitas. PDF 13 sidor.

Rosenberg, Marshall. (2005). *Speak peace in a world of conflict.* Puddle Dancer Press: Encinitas. PDF 15 sidor.

Schwartz, Barry & Sharpe, Kenneth. (2010). *Practical wisdom.* Riverhead books: New York. PDF 14 sidor.

Sullivan, Dennis. (2007). Nonviolence begins with speech: An interview with Emily Gaarder on the practice of nonviolent communication. *Contemporary Justice Review 10*(1), 131-142.

Tyson, Ruhi. (2019). *Bildning och praktisk klokhet i skola och undervisning.* Stockholm: Natur och Kultur, s. 9-35, 113-120 & 155-193 (totalt 70 sidor)

Cirka 100 sidor artikel-text tillkommer eventuellt, detta meddelas senast i anslutning till kursstart.